Middlesbrough Council



CORPORATE PARENTING BOARD

CARING FOR THE HEALTH OF CHILDREN WHO ARE LOOKED AFTER AWAY FROM HOME

JAN BRUNTON - EXECUTIVE MEMBER FOR CHILDREN'S SERVICES

TERRY REDMAYNE - EXECUTIVE DIRECTOR OFCHILDREN, FAMILIES AND LEARNING

21ST JULY 2005

PURPOSE OF REPORT

1. The purpose of this report is to share with the Corporate Parenting Board the finding of an Agenda Event held by Investing in Children which established the views and wishes of children looked after from Middlesbrough and Redcar and Cleveland on the health assessment process.

BACKGROUND

- 2. Investing in Children is an organisation that was created in County Durham in the mid 1990's. The initial motivation to establish the organisation was to counter the negative stereotypes of children and young people being promoted by the media. The aim was to promote an alternative view of children and young people as citizens and positive contributors to their community.
- 3. The Investing in Children Statement of Intent is as follows:

Our aim is to work in partnership with children and young people to promote their best interests and enhance their quality of life.

They achieve this by:

- ♦ Consulting with children, young people and their families about decisions affecting their lives and the development of services;
- Promoting partnerships between individuals and agencies to address young people's issues;
- Developing accessible children and young people and family centred services that promote dignity and independence and which do not discriminate or stigmatise;
- Ensuring that, when making decisions on policies and services, consideration is given to their potential impact on the lives of children and young people.
- 4. Investing in Children use Agenda Days as a starting point for any particular project. An Agenda Day involves creating space for a large group of children and young people (20-30) to get together on a particular question and agree the issues on the 'agenda'.
- 5. The idea of involving Investing in Children to undertake an Agenda Day on the health of children looked after was prompted by Tina Jackson, CAMHS Development Worker. Tina had previously been involved with the organisation when a similar event had been held to develop CAMHS services. Tina agreed the event could be funded through the CAMHS budget.
- 6. In October 2004 Liam Cairnes from Investing in Children attended the Looked After Health Group Meeting which includes the designated doctors for children looked after and managers of looked after services within Middlesbrough and Redcar and Cleveland. Liam gave information on the organisation and discussion took place on whether this would be a useful exercise to undertake. The consensus of the meeting was to proceed to commission the Agenda Day and this took place on 5th March 2005.
- 7. The attached report from Investing in Children outlines the event and findings of the day. This report will now be used to inform future practice and service development for the health assessments of children looked after. It is intended this will be a main agenda item on the next health looked after Group meeting on 3 August 05.

FINANCIAL, LEGAL AND WARD IMPLICATIONS

8. There are no specific financial or legal implications arising from this report and the report will be of interest to all members.

RECOMMENDATIONS

9 It is recommended that the Corporate Parenting Board advise the Executive to:

a. Note the findings of the Agenda Day and endorse the work of the Health Looked After Group to incorporate these findings into future development of health services for children looked after.

REASONS

10. The Council holds responsibility for ensuring that the best possible outcomes are achieved in relation to the health of our children looked after and any service development is undertaken in partnership with the users of those services.

BACKGROUND PAPERS

The following background papers were used in the preparation of this report:

♦ Investing In Children Information Pack.

Author: Sally Robinson Service Manager

Telephone: 01642 300870

Address: Sandringham House, 170a Overdale Road, Middlesbrough TS3 7EA

Website: http://www.middlesbrough.gov.uk

Caring For The Health Of Children Who Are Looked After Away From Home

AN AGENDA EVENT HELD SATURDAY 5th MARCH 2005
BY INVESTING IN CHILDREN ON BEHALF OF MIDDLESBOROUGH AND
REDCAR AND CLEVELAND SOCIAL SERVICES DEPARTMENTS

The Report Of Agenda Day Event For Children and Young People Who Are Being Looked After Away From Home By Middlesborough And Redcar And Cleveland Social Services Departments.

Introduction

We are a group of young people, from Investing in Children who staged an agenda day that was held on the 05th March 2005, to get the young people from the Tees Valley area's views, thoughts and feelings on their health care procedures. These young people were aged between 9-11 years old and some had disabilities.

To prepare for the day we spent some time with the IIC consultants talking about children looked after and how the law applies to them with respect to their health. We also talked about the procedures that cover these young people.

During the day we included some fun activities to keep the young people entertained and also at the beginning we played a ice breaker game to give all the young people a chance to learn every body's name and a little about one another.

The young people enjoyed the activities and it prevented the day from becoming boring for them all.

We had lunch brought in from McDonalds that also helped the young people enjoy the day, although not everyone had what you would call a healthy meal-from their new range!

At the end of the event we did an evaluation sheet for the young people to fill out and everybody that did received a free red nose for a reward for taking their time to fill in the evaluation sheet. These were a great hit with the young people and everyone filled out their form.

We split the agenda day into two different sections which consisted of two workshops looking at different aspects of their health and what they thought about it.

Here are the two workshops and their findings;

Workshop One:

In this workshop we wanted to find out what the young people knew already about their healthcare and what understanding they had about what they were required to do.

We also wanted them to tell us about their experiences so far in their lives, whether good or bad.

1. What do we mean by Healthcare?

Doctors, Dentist, Opticians, Hospital, Teachers, Psychologist, Mentors, Health Visitor, Surgeon, Midwife, Nurse, Orthodontist, Medical check up, School Nurse, Shrink, Paediatrician, Parents, Physiotherapist and Health advisor.

2. What type of things does it cover?

Teeth, Eyes, Ears and the whole body.

3. Have you had any health check ups?

Doctors - Medicals, Dentist, Opticians, Orthodontist and School Nurses.

4. Were these good or bad experiences?

Good

Help to keep you healthy and safe, prevent you from getting diseases.

Bad

Dentist,

Can't understand things they are saying, they don't explain things, Don't like been given blood.

5. Who goes with you to the health checks?

Foster carers, Social worker, Aunties, Uncles, Sisters, Brothers, Parents and Nana.

6. What do you think of the healthcare that you have received so

far?

Brilliant

Good

Ok

Could use easier language,

See same doctor for each medical.

7. How do you think you have been treated by health professionals?

Good help from them, Ok, Some doctors and nurses better than others.

8. Do you know your rights around healthcare?

Don't really know and Not sure how often we have to go for check ups.

Workshop Two:

We wanted to know what the young people thought could be done to make their healthcare better and easier for them.

We drew a picture of a person with four thinking bubbles coming from their head with the following titles in each:

WHO?

WHEN?

WHAT?

HOW?

These are the ideas that the young people came up with.

Who would you like to be there when you go for check ups?

- The same gender doctor as myself
- Same person every time
- Nurse
- Just myself and the doctor
- Social worker and myself
- My Mum
- Somebody I know
- Not a room full of people
- Parents
- Maximum of two people in the room and myself.

When would you prefer the check ups to be held?

- In school time
- Play time
- After lunch
- Once a year
- Twice a year
- Once every two years
- Only when ill
- Turn up on time that meant to.

What you would like to change?

- Do it all at once and get it over and done with.
- The above to prevent having to go back
- Thirty minutes long
- Travel free
- Make so check ups can be done at home
- Be made so it is less embarrassing
- Build relationship with medical professional first before having medical
- To be made feel more comfortable
- To be made more fun

How would you improve the health checks procedures if you could?

- Make it so there is one medical a year
- More organised
- · Reward for going
- Camera installed to prevent abuse
- Do samples and then await the results instead of a full body examination.

Evaluation

We asked the young people who came on the day to tell us what they thought about it and handed out evaluation sheets at the end of the event; these were the guestions that were asked followed by the findings.

1. Have you enjoyed the day?

Yes: 11

No: 0

2. Has the day been enjoyable?

Yes: 11

No: 0

3. What did you enjoy the most?

1 said Writing

1 said the end

1 said drawing

3 said dinner time

1 said playing games

1 said discussions

1 said everything

2 didn't answer.

4. Did you get the opportunity to express your views?

Yes: 11

No: 0

5. Do you think your views were listened to?

Yes: 11

No: 0

6. Can you think of ways we could improve on what we did?

4 said more games

7 didn't leave a comment.

7. Would you like to be involved with further work with Investing in Children?

All young people said that they would like to keep in contact with Investing in Children and all want to be involved in further work with Investing In Children.

CONCLUSIONS:

Overall we all found the day an interesting and exciting day for all, we found it to be a huge success.

All of the young people seemed to enjoy coming together in the way we did. In total we spent about two and half hours doing the exercises we did- it seemed quite a long time but we probably needed more time than we had.

Some of the young people in our view found the day quite difficult as they were too young in our view, they had not really given any thought to what they think about their health care. We had to work quite hard not to give them bad ideas or to encourage them in the wrong way!

Many of the young people had never given any time to thinking about their healthcare - they were perfectly happy with the care they are getting - and we found it quite hard therefore to get them to look at how these things could be improved.

Most of the children did not realise that they are treated differently to other children, because they are being looked after.

A lot of our time was spent helping them to understand and making sure our exercises were right for them. We asked a junior school teacher to help us with the day but it was still quite hard work.

Many of the children who came had special needs, particularly educational needs. Several of them needed one to one help to understand what they were meant to be doing.

If we were to do any more work with this group we think we would need more adult help with running the day to make sure everyone got what they needed and we would need to think of more ways of making the day exciting and interesting.

The red noses for filling out the evaluation forms worked well! Obviously offering a reward like that made the difference to what would otherwise have been a boring exercise for them.

We would like the opportunity of doing some more work more young people who are in care and to discuss their opinions of the health care that they receive but we have also agreed that it may be more worthwhile and interesting if we were to work around a similar agenda day but maybe with slightly older children aged between 13-16 year old.

We all think it may work better as this is the age group where they become individuals and start making choices for themselves. Very often older young

people find medicals and these kinds of things intrusive and do not want to cooperate with them.

If we were to carry on with the work (which we would greatly enjoy,) then we would need some funding to do so, to carry out another agenda day and see if there is anymore work that we may be able to do around healthcare for young people in the Tees Valley area who are being looked after.

We hope the views and opinions that have come out of this day are helpful and will mean the professionals in those Social Services Departments will think about how they can do things differently in the future.

This Report was written by Katie A, Kimberley M, Libby F, Stephen D and Zoe B.